



EXPRESS WORLDWIDE

12/09/2024

From:

John Doe
+1-234-567-8901
123 Elm Street
Metropolis, 54321

Origin: **NYC**

From:

Jane Smith
456 Oak Avenue
Smallville, 67890
Kansas

Contact: **N/A**

B - 0 8 M

F089 ES-LCN-CWX

Day	Time	Pce/Shpt Weight	Piece
		2.5kg	1/1

Account 123456789 REF:987654321

Items



23468924578930245



23566929501930785



23731229506341890

A. Customer instructions

Dear Customer,

To ensure the smooth collection of your shipment by EXPRESS on January 30, 2024, between 10:00 and 15:00, please follow these instructions:

1. For Assistance:

- To change a collection.
- To re-book a collection if missed.
- For any other collection-related inquiries.

Please email Innovatech at innovatech.returns.uk@express.com and quote reference:CUST12345..

2. Packaging Instructions:

- If you have a dedicated packing box or are using your own, do not seal it before the EXPRESS driver arrives.
- When the driver arrives, both you and the driver will sign a security sticker. This sticker will then be used to seal the box or flyer.
- Ensure the driver signs your copy of the label as proof of collection.

3. Important Notice:

- Batteries that are damaged or defective are prohibited from air transport and will not be accepted by EXPRESS.

Thank you for using our service.
INNOVATECH

B. Courier instructions

For EXPRESS internal purposes only:

Shipper info: John Doe
+1-234-567-8901
Metropolis, 54321 123 Elm Street

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RMA: RMA12345

AWB: AWB54321
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Box type: Standard